

**EMPLOYMENT  
SECURITY DIVISION**

**MEDIA CONTACT:**  
**ROSA MENDEZ**  
[detrmedia@detr.nv.gov](mailto:detrmedia@detr.nv.gov)



**STEVE SISOLAK**  
Governor

**DENNIS PEREA**  
Deputy Director

**KIMBERLY GAA**  
Administrator

**PRESS RELEASE**

For Immediate Release  
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**TOMORROW at 8 PM: State Unemployment Site Down Temporarily to Conduct System Updates; Call Centers Special Hours and Closures in Observance of Upcoming Holiday**

CARSON CITY, NV - The Nevada Department of Employment, Training and Rehabilitation (DETR) has announced their unemployment insurance (UIInv) website (<http://ui.nv.gov>) will be down TOMORROW, Thursday, July 2, 2020 at 8 p.m. until midnight, a period of low traffic, in order to conduct systematic updates. Users must be logged off by 8 p.m. tomorrow evening. During this time, all unemployment insurance functions, including unemployment insurance filing will not be functional. Filers are encouraged to visit the site after midnight.

The Pandemic Unemployment Assistance (PUA) system and call center will not be impacted by Thursday evening's outage. Individuals will be able to file online at [www.employnv.gov](http://www.employnv.gov) or call the PUA Call Center at (800) 603-9681.

DETR ESD UI call center will be open on Friday, July 3<sup>rd</sup> from 8 a.m. to 5 p.m. for taking Information and Security calls only and will still have Spanish speaking agents available. Call center staff will not be taking initial or additional claim calls on Friday. DETR ESD UI call centers will be closed on Saturday, July 4<sup>th</sup> in observance of the Fourth of July holiday.

Alorica call center will be open on Friday, July 3<sup>rd</sup> from 8 a.m. to 8 p.m. and closed on Saturday, July 4<sup>th</sup> in observance of the Fourth of July holiday.

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The Department of Employment, Training & Rehabilitation (DETR) is the state's lead workforce development agency. It consists of divisions that offer workforce related services, job placement and training, services for people with disabilities, investigation of claims of discrimination, unemployment insurance benefits, labor market data and more. Many of these services are provided through Nevada JobConnect career centers and in cooperation with its community partners.

2800 E. St. Louis Ave. • Las Vegas, Nevada 89104 • (702) 486-7923 • Fax (702) 486-6426  
500 East Third Street • Carson City, Nevada 89713 • (775) 684-3911 • Fax (702) 775-7340  
<https://detr.nv.gov>